

12 October 2020

Dear Damian

I trust this email finds you well.

Our telephone conversation refers.

We hereby extend this letter to serve as formal communication regarding the Sun City Ultra Triathlon. Sun City Resort management acknowledges that the event has been confirmed for 1 November 2020. Due to the mandatory COVID-19 regulations, as imposed by the Government of South Africa, we subsequently had to revisit our plans and evaluate our property readiness for events of this nature.

Please be informed that the resort is currently only operating at 50% capacity. Therefore, we have restricted access to only hotel and Sun Vacation Club residents, golfers with confirmed bookings and Sun MVG loyalty programme members, and only these guests are allowed to utilize our resort facilities including The Valley of Waves, Waterworld Lake, all pool areas and all public areas.

Day visitors are currently not yet allowed onto the resort, as we are trying our utmost to control the occupancy levels and adhere to regulations. As a consequence, Sun City management has established that we will unfortunately, not be able to accommodate your event on 1 November 2020. The use of Waterworld Lake and Cabanas Lawns is projected to be at maximum capacity due to hotel reservations. These figures exclude your event participants and staff.

We thus, request to postpone your event until such a time that the COVID-19 Alert Level 1 regulations are relaxed by the government. The event can only go ahead if participants have booked their stay with us or COVID19 restrictions are eased.

We highly value your event and the business you bring to Sun City Resort and hope to welcome the event back to our property.

Kind regards



Siphwe Buthelezi
Special Events Manager